



MONTARA WATER AND SANITARY DISTRICT AGENDA

For Meeting Of: **May 2, 2024**

FROM: Clemens Heldmaier, General Manager

SUBJECT: General Manager's Report

Operations Report MARCH

811 Dig Alerts

- 3/7/24- 320 14th. Work for utilities distribution. Service lines and main marked with USA marks.
- 3/14/24- 431 Farallone. Work for footings/foundation work. Marks are still visible within USA marks.
- 3/15/24- 8th and Main. Work for water line repair. Mains marked within USA marks.
- 3/18/24- 330 8th. Work for road work/culvert. Main marked within USA marks.
- 3/20/24- 101 4th. Work for existing assets work-Gas, PG&E. No water within USA marks.
 - 575 Kanoff. Work for existing assets work-Gas, PG&E. No water within USA marks.
 - 86 San Ramon. Work for existing assets work-Gas, PG&E. No water within USA marks.

Work Orders

- 3/1/24- 701 Buena Vista. MOVO. Final read taken and water left on for customer.
- 3/4/24- 600 California. MOVO. Final read taken and water turned off at meter.
- 3/6/24- 1292 Birch. The customer called about no water at the house. MWSD located a closed valve at the customers water filtration system. The homeowner did not remember he had turned it off.
- 3/11/24- 630 Vue De Mar. The customer needs assistance locating water meter box to make plumbing repairs at house. MWSD operator spoke with customer.
 - 1160 Cedar. MOVO. Final read taken and water left on.
- 3/12/24- 590 Stetson MOVO. Final read taken and water left on.
- 3/13/24- 703 Etheldore. A customer noticed a water leak under a parked car at the residence. A door tag was left and voicemail to ask for car to be moved for meter access.



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- 387 13th. MOVO. Final read taken and water left on.
- 3/14/24- The customer called concerned about high water bill and request profile be taken. No indication of active leak when meter was visually inspected, profile taken, and customer emailed findings.
 - 830 Buena Vista. The customer is concerned about water usage since the property has been vacant for several months. No water flow at time of visual inspection, profile pulled and sent to customer.
 - 550 Lancaster. The customer received a courtesy leak notice and repaired the leak. Profile pulled and sent to customer.
 - 175 Reef Point. The customer had a water leak, made repairs, and requested a profile. Profile pulled and sent to customer.
- 3/15/24- MOVO. Final read taken and water left on.
 - 512 5th. MOVO. Final read taken and water left on.
 - 600 California. MOVI. Start read taken and water turned on at meter.
 - 630 Vue De Mar. The customer called and requested water be shut off at meter to make plumbing repairs. At time of visit the customer decided to wait until further notice and will contract office when ready.
- 3/19/24- 855 Sierra. The plumber called and needed water shut off at meter. Water shut off at meter until further notice.
 - 855 Sierra. The water turned on after plumbing repairs were made.
- 3/20/24- MOVI. Start read taken and water turned on at meter.
 - 1280 Le Conte. Customer needs water shut off at meter to make plumbing repairs. Water shut off at meter and turned back on later that afternoon.
- 3/21/24- 617 Lancaster. The plumber is finished with repairs and needs water turned back on at meter. Water turned on at meter.
 - 155 La Grande. The customer is concerned about possible water leak and requests a profile. Profile taken and sent to customer.
- 3/25/24- Resident called concerned about possible water leak. Site investigation found a private water/sump pump drain with active flow.



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After Hours Call Outs

- 3/5/24 – power outage, generator automatic transfer switch deactivations at 7:00pm and 8:20pm
- 3/9/24 – leaking meter stop at 315 5th st. Replaced gaskets and retightened.
- 3/16/24 – High tank alarm at AV Tank 1 due to increased flow rate at AVTP from new media. Allowed Tank 1 draw down, adjusted AVTP flow rate down and altered setpoints of Drake and Wagner Wells
- 3/24/24 – AB communications call about issue in Moss Beach. Leaking backflow

Repairs and Leaks

- 3/10/24. 9850 Cabrillo HWY. 8' main leak repair in restaurant parking lot.
- 3/12/24 – Paint and replace lids, make new gaskets, and replace bolts for exterior media filters at Alta Vista Treatment Plant
- 3/19/24 - Alta Vista Treatment Plant Valve repair and Bray Valve Actuator replacement. Valves needed cleaning and Bray Valve was no longer working accurately and needed replacement.
- 3/22/24 - Replacement of damaged drivers side fender and new wheel arch molding on fleet truck. Body shop estimate was \$2,158. Sourced a used fender in excellent conditions from eBay and installed in our shop for \$706 saving the district \$1452
- 3/27/24 – Drake Out to Waste Bray Valve Actuator replacement. Valves needed cleaning and Bray Valve was no longer working accurately and needed replacement.
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Miscellaneous

- Operation Dead Endpoint Absent Reads.
O.D.E.A.R.
 - X missed reads.
 - 42 missed reads not on missed read report.
 - 4 High Usages
- Safety Meeting at S.A.M. covering sources, hazards and mitigation of Silica dust.



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- 3/19/24 – Identified and locked out unapproved connections to water system at 955 Ocean and 898 San Ramon
- 3/26/24 PFAS sampling of all sights
- 3/28/24 – removed Shoolhouse Generator for replacement unit to come

Maintenance

- 66 dead meters replaced.
- Complete replace media at Alta vista treatment plant. 4 clarifiers and 2 filters.
 - Replaced manway lid for filters outside x1
- Give San Mateo County access check out all sites that are near a creek watershed area for storm water debris intrusion.
- SCADA maintenance at schoolhouse move equipment to new PLC system
- Portola 3 well low flow diagnosis, Alamo pressure sustaining station adjustment.
- Pumped 11th/Farallone, 6th/Farallone, Farallone/ 6th, Alamo PRV stations.

Conferences: The General Manager will attend the ACWA spring conference in Sacramento on May 7-9.

RECOMMENDATION:

This is for Board information only.

Attachment