


MONTARA WATER AND SANITARY DISTRICT AGENDA

For Meeting Of: **September 7, 2023**

FROM: Clemens Heldmaier, General Manager 

SUBJECT: General Manager's Report

Operations Report August 2023

811 Dig Alerts

- 8/2/23- 610 Harte. Work for utilities distribution/power pole work, pge. Mains and hydrant marked nearest to power pole.
 - 651 Harte. Work for utilities distribution/power pole work, pge. Mains and service line marked nearest power pole.
 - 1233 Cedar. Work for utilities distribution/power pole work, pge. Remarkd mains and service lines.
- 8/4/23- 860-900 Harte. Work for utilities distribution, communications - existing assets work. Previous marks still visible with minor touchups.
- 8/9/23- 600 Marine. Work for road work, asphalt/pavement work. No water within USA marks.
- 8/10/23- 111 Arbor. Road work, asphalt/pavement work. Marks checked and still visible within USA.
- 8/18/23- 1400 Avery. Residential property work to remove tree and stump grinding. No water within USA.
- 8/21/23- 431 Farallone. Residential property work for footings/foundation work, new dwelling. Re-marked main and service lines within USA.
 - 1006 Birch. . Residential property work to remove tree and stump grinding. No water within USA.
 - 945 Etheldore. Residential property work for landscaping, irrigation, drainage work. No water within USA.
 - 403 5th. Residential property work for landscaping, irrigation, drainage work. Marked service line within USA.
- 8/22/23- 2066 Vallemar. Residential property work for fence and wall. Marked service line within USA.
 - 459 7th. Work for utilities distribution/gas. Water service line marked up to meter.
 - 444 3rd. Work for utilities distribution/gas. No Water within USA.
- 8/28/23 – 1047 Birch- Residential landscaping and drainage work. Marked mains within USA. Marked service line adjacent to USA.



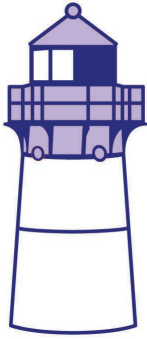
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Work Orders

- 7/31/23-1894 SVR. MOVO. Customer called asking for 1 more day to have water on so they could finish cleaning the house. Final read taken and water tuned on at meter.
- 8/1/23- 308 6th. MOVO. New tenant moving in. Final read taken and water left on.
 - 308 6th. MOVI. Start read taken and water left on.
- 8/2/23- 1894 SVR. MOVI. Start read taken and verified water is on at meter.
 - 102 12th. MOVO. Final read taken, water turned off at meter, and door tag left.
 - 361 14th. MOVO. Final read taken, water turned off at meter, and door tag left.
 - 1190 Cedar. MOVO. Final read taken and water left on.
 - 401 Cypress. Customer received a courtesy leak notice and is concerned that there might be a leak. MWSD operator pulled a profile and emailed customer results.
 - 1109 Acacia. Customer received a courtesy leak notice and is concerned since no one is living at the residence. MWSD operator pulled a profile and emailed customer results.
- 8/3/23- 361 14th. MOVI. Start read taken and water turned on at meter.
 - 8520 Cabrillo Hwy. Address on missed read report but has new meter face and transmitter installed, please investigate. Home appears to be empty. New components verified with a 0 reading, water turned on at house to register flow on meter and verified operating correctly.
 - 1411 Main. Verification of meter and transmitter numbers and read.
 - 1185 Acacia. On missed read report but read seems incorrect and needs to be checked. Meter checked and correct read was taken.
 - 1380 Le Conte. On missed read report but read seems incorrect and needs to be checked. Meter checked and correct read was taken. Leaking meter gasket found on customers side and replaced, unable to pull profile.



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- 8/4/23- 1490 Cypress. Address needs new meter face and transmitter installed. Components swapped with new and final read taken.
- 8/10/23- 540 Franklin. MOVO. Brother taking over account. Final read taken and water left on.
 - 655 Sierra. Customer called and requests water be shut off at meter. MWSD operator turned water off at meter.
- 8/11/23- 60 Wylvale. MOVO. Final read taken and water left on.
 - MOVI. Start read taken and water left on.
 - 929 Etheldore. Customer called and request water be turned off at meter. Water turned off at meter and then turned back on later that day.
- 8/21/23- 1190 Cedar. MOVI. Start read taken and verified water is on at meter.
 - 1050 Acacia. MOVO. Final read taken and water left on.
 - 1201 Cedar. Customer is concerned about high water bill and suspects a leak. Profile taken and customer contacted with findings.
- 8/22/23- 1448 SVR. MOVO. Final read taken and water left on.
 - 2355 Carlos. Customer needs assistance with water shutoff at meter. MWSD operator verified meter shut off and the customers house valve does not fully shut off. Pulling the meter was suggested to customer and they want meter moved to different location. Request has been forwarded to Julian.
- 8/24/23- 510 Cypress. Request for fixture unit count. Fixture unit count for before remodel completed.
- 8/28/23- 210 Weinke Way. Customer called about unusually low pressure in house. MWSD operator checked psi at house and verified 60psi. Homeowner found issue with irrigation and low pressure issue resolved.

After Hours Call Outs

- 8/4/23 - CalFire called in after hours to report hydrant exercise on California St.
- 8/6/23 – 538 5th St, neighbor called to report water running down street. Operator arrived and identified irrigation system using excessive water. Irrigation system was off at time of arrival, homeowners were not home.



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Door tag left with notification of excessive water use and recommendation to verify settings.

- 8/18/23 – MWSD office, communications issue between SCADA and RVNC. Operator and Julian Martinez troubleshot in office with Calcon.

Repairs and Leaks

- Leak at Ocean and San Lucas.

Miscellaneous

- Operation Dead Endpoint Absent Reads.
O.D.E.A.R.
 - 344 missed reads.
 - 30 missed reads not on missed read report.
 - 3 High Usages
 - 9, 0 reads
 - 30 MIA meters located.
- 65th anniversary party prep.
- 8/25/23- Cal-Fire Fire flow test on Nevada St.

Maintenance

- 50 dead meters replaced.

Conferences: The General Manager will attend the California Groundwater Resources Association in Burbank on September 12-14.

RECOMMENDATION:

This is for Board information only.

Attachment